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Seymour Street
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PRESIDENTS ANNUAL REPORT 2025

Dear Members,

It is again my privilege on behalf of the Board of Directors to present, for your adoption, the 53rd Annual Report for the Laurieton United Services Club Group for the year ended 30th June 2025.

It is with a sense of pride and achievement that I submit my report. Throughout the year your Board has continued to focus on responsible financial management to secure the Club's long-term future, by providing quality surroundings and service to our members at both of our venues.

I am pleased to report that the Club achieved another strong financial performance this year, and that can be directly attributed to the strategic and business planning undertaken by the Board and Management. The profit for the year of \$587,345 equates to EBITDAR of \$1,015,026. This profit has allowed your Board to continue to upgrade the facilities of your Club and this year, at the LUSC, we have now completed "The Jetty" which is the downstairs area of the Club that was completely flooded in 2021. This renovation will be a great asset to the Community and the Club and will provide alfresco dining including breakfast, a cocktail lounge, coffee shop and an upgraded snooker area. This renovation will be flood resilient with all walls waterproofed and tiled to the height of the 1 in 100 flood height. We were extremely grateful to receive Grant funding from both the Federal and State Governments to assist with the financing of this renovation.

In this regard, your Board continues to acknowledge the importance of a close working relationship with local, state, and federal authorities. We thank Mayor Adam Roberts and the Port Macquarie Hastings Council, The Hon. Robert Dwyer MP, State member for Port Macquarie and Federal Member for Lyne, The Hon Alison Penfold, for their ongoing support of your Club.

The Board has also continued to upgrade the facilities at Kew Country Club to a standard that is the envy of a number of Golf Clubs in our area. I am often congratulated by members about the improvements that have been made, with additional cart paths etc. I would like to particularly thank our Course Superintendent, Brendan Hansard, and Golf Professional, Luke Garel, for their dedication and continued professionalism.

This year, we farewelled our General Manager of over 20 years, who was successfully elected to the State government seat of Port Macquarie and welcomed Matt Haack as our new General Manager. Robert has been a wonderful General Manager of our Club and has guided the Club to what it is today, so thank you, Rob, and we wish him the same success in his newly chosen career.

Throughout 2025, the Club has continued its strong commitment to environmental management and sustainability excellence. While Mandatory Climate Reporting (ASIC) reporting has commenced for

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many organisations this year, we have decided to proactively begin reporting our sustainability position to members, three years ahead of when required to do so.

This year has delivered several notable achievements. We attained an impressive 89% score in Ecotourism Australia's Strive 4 Sustainability scorecard, reflecting our commitment to Environmental, Social and Governance (ESG) outcomes. Our water conservation efforts have been significantly enhanced with the installation of greater water harvesting infrastructure at our venue, which now captures approximately 80% of the rainfall from our roof. This harvested water is utilised throughout our venues, supplying all toilets, urinals and external taps, and is a practical initiative that substantially reduces our reliance on mains water supply and will greatly reduce our water rates.

Looking ahead, the Club is developing initiatives focused on reducing electricity consumption and CO2 emissions, which will simultaneously decrease our overall energy expenditure. This, I believe, demonstrates the Club's ongoing commitment to environmental responsibility and our dedication to operating sustainably for the benefit of our members, our community, and future generations.

I am again pleased to report that the LUSC/KCC Brand is been acknowledged in almost all areas of our community with our continued focus on supporting Local organisations and sporting groups through our Club grants, donations, sponsorships, and other in-kind function support to over 100 local organisations.

I sincerely thank all my Board colleagues for their continued support of me and for their contribution and unwavering commitment to the Laurieton United Services Group. Along with a full calendar of meetings and conferences each Director is required to attend educational workshops and professional development seminars to ensure that they are fully prepared to set the direction for the continued success of your Club.

I am extremely proud to say that we have an excellent Management team here at Laurieton United Services Club and Kew Country Club, and, I would like to particularly acknowledge, congratulate and thank Meg Monaghan and Dean Noble for their contribution to the smooth running of our venues during the long absence of a General Manager when Robert Dwyer was seeking election and the lead in time to the appointment of our new General Manager, Matt Haack. The close relationship and culture of respect between your Board and the Management team has continued, and are essential if we are to meet our strategic objectives.

Of course, we would not have the Club we have without staff, and I would like to sincerely acknowledge the contribution of all our staff in what has been a difficult year. Our staff provide great service and professionalism to our members with a smile, and for that, I say Thank You.

On a more sombre note, on behalf of the Board, Management, and staff I would like to convey our condolences to the families and friends of members who have passed away and sincerely thank our Welfare team for their continued work.

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Finally, to all our 7,600 members, thank you for your loyalty and patronage. Being your President is an honour and a privilege. Your Club has been built by you and for you. I hope that you continue to enjoy the benefits of membership of the Laurieton United Services Club Group.

I can assure you that your Board will continue to provide facilities and services that make you proud to be a Laurieton United Services Club Group member.

Sincerely,

Greg Armstrong

President